END-USER LICENSE AGREEMENT

Rental Property Manager

Developed by Tawilis | UEN 53532023W

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Bug fixes and updates to the Windows desktop (.exe) version provided by Tawilis are included in the desktop licence at no additional licence fee. Such updates may be used under the existing valid licence on the licensed computer. No fixed release schedule is promised.

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Desktop updates are designed to retain existing application data and licence settings. Before updating, close the Software and keep a complete backup of the application data, attachments and recovery information. Data preservation depends on a compatible update, an intact data store and the applicable computer and security settings; it is not an unconditional guarantee against data loss.

Any updates or fixes supplied remain subject to this Agreement. Compatibility and backup responsibilities in sections 11 and 12 continue to apply.

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The Developer does not warrant that the Software will remain compatible with future versions or configurations of Microsoft Windows, computer hardware, security software, drivers or third-party applications.

12. Data, Security and Backups

The Software is designed to store application data locally on your computer. Current versions may encrypt the local application database and stored tenant attachments at rest using a random encryption key protected automatically by Windows, with a separate Recovery Code for disaster recovery. Encryption is a security measure, not a guarantee against every form of unauthorized access, malware, compromise, loss or disclosure. Data exported from the Software (including Excel files, PDFs, printed documents, shared files and temporary viewing copies) may not remain protected by the Software's encrypted data store. The Developer does not undertake to back up your data and, where the Software operates solely locally as designed, does not receive your locally stored application data merely because you use the Software.

You are solely responsible for maintaining adequate backups; safeguarding the Recovery Code, license file and backup copies; protecting exported or shared files; and implementing appropriate device, account and organizational security measures for personal information concerning tenants or other persons. If both the Windows-protected encryption key and Recovery Code are lost, encrypted data may be unrecoverable, and the Developer does not hold a recovery copy of those secrets.

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This Agreement shall be governed by and construed in accordance with the laws of Singapore, without regard to its conflict-of-law principles.

To the extent permitted by applicable law, any dispute arising out of or relating to this Agreement or the Software shall be subject to the exclusive jurisdiction of the courts of Singapore.

Nothing in this Section is intended to exclude, restrict, or override any mandatory consumer protection, statutory right, or jurisdictional right that cannot lawfully be excluded or restricted under applicable law.

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This Agreement constitutes the entire agreement between you and the Developer concerning the Software and supersedes prior or contemporaneous agreements concerning the same subject matter.

If a provision is held invalid or unenforceable, it shall be modified only to the minimum extent necessary to make it enforceable where permitted, and the remaining provisions shall remain in effect.

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